<u>Notice of Security Incident</u>

Yuma Regional Medical Center (YRMC) is committed to protecting the privacy and security of our patients' information. Regrettably, we recently addressed a cybersecurity incident that involved some of that information. This notice explains the incident and the measures we have taken in response:

What Happened: On April 25, 2022, we identified a ransomware incident affecting some internal systems. Upon detecting the incident, YRMC took immediate action, taking systems offline, communicating with law enforcement, and initiating an investigation with the help of a third-party forensic firm. The investigation determined that an unauthorized person gained access to our network between April 21, 2022, and April 25, 2022, and removed a subset of files from our systems.

What Information was Involved: The files contained certain patient information, including names, Social Security numbers, health insurance information and limited medical information relating to care as a YRMC patient. Our electronic medical record application was not accessed during this incident.

What We are Doing in Response: We want to assure our community that we are taking this matter very seriously. To help prevent something like this from happening again, we strengthened the security of our systems and will continue enhancing our protocols to safeguard the information in our care.

We are mailing letters to affected patients and offering free credit monitoring and identify theft protection services to those who are eligible. If you believe you are affected and do not receive a letter by July 10, 2022, please contact our dedicated external call center at (855) 503-3409, Monday through Friday, 6:00 a.m. to 3:30 p.m., Pacific Time.